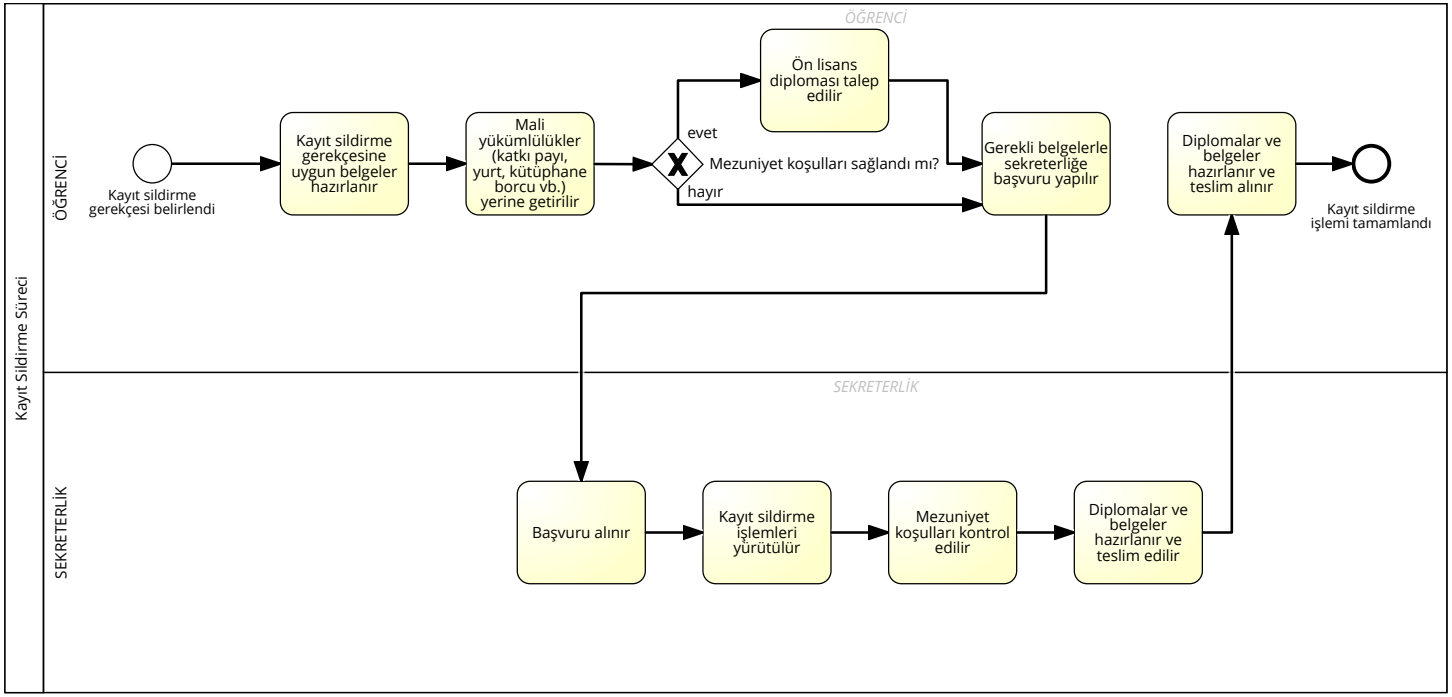Kayıt Sildirme Süreci